

A decorative graphic on the right side of the page consists of three blue circles of varying sizes, each with a lighter blue ring around it. Two thin blue lines originate from the top left and extend towards the circles, and another thin blue line extends from the top right towards the circles. A large blue circle is partially visible at the bottom right corner.

User Guide for “MePay”:

Additional platform for online payment at SBFC

SBFC has introduced the pay now option on www.sbfc.com where SBFC customers can pay EMIs and charges online



Pay now option on SBFC website: “MePay”

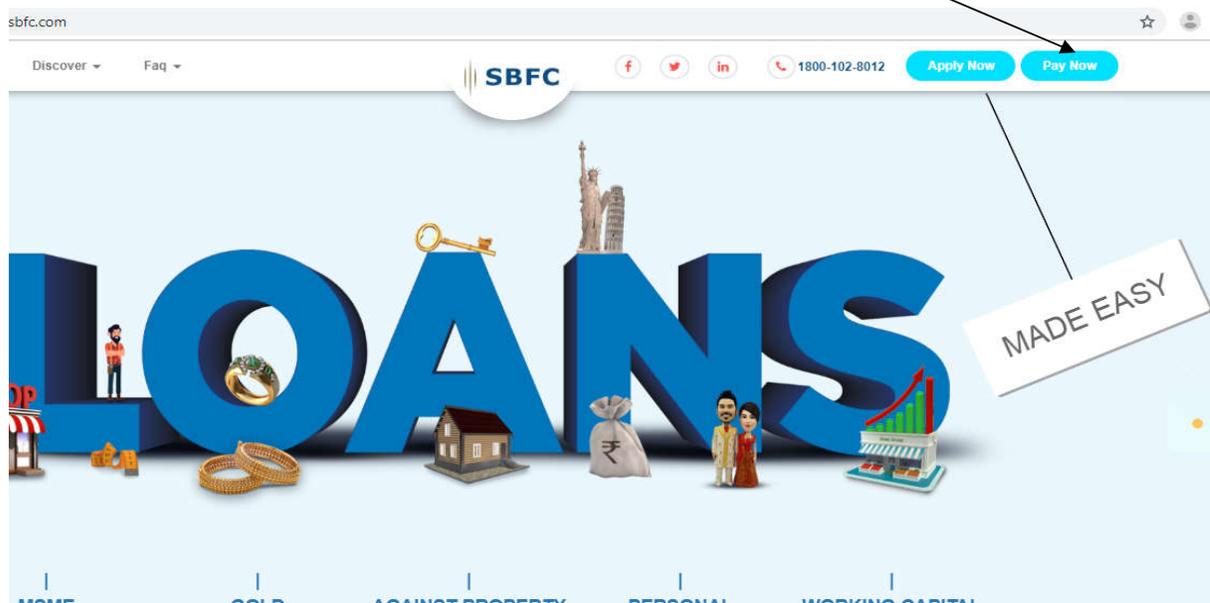
- User can pay the outstanding using net banking or debit card, we are working on providing payment through **Gpay** and will be enabled shortly. **Payment cannot be done using Credit card**

🚦 Steps to be followed for Payment using “MePay”

Step 1

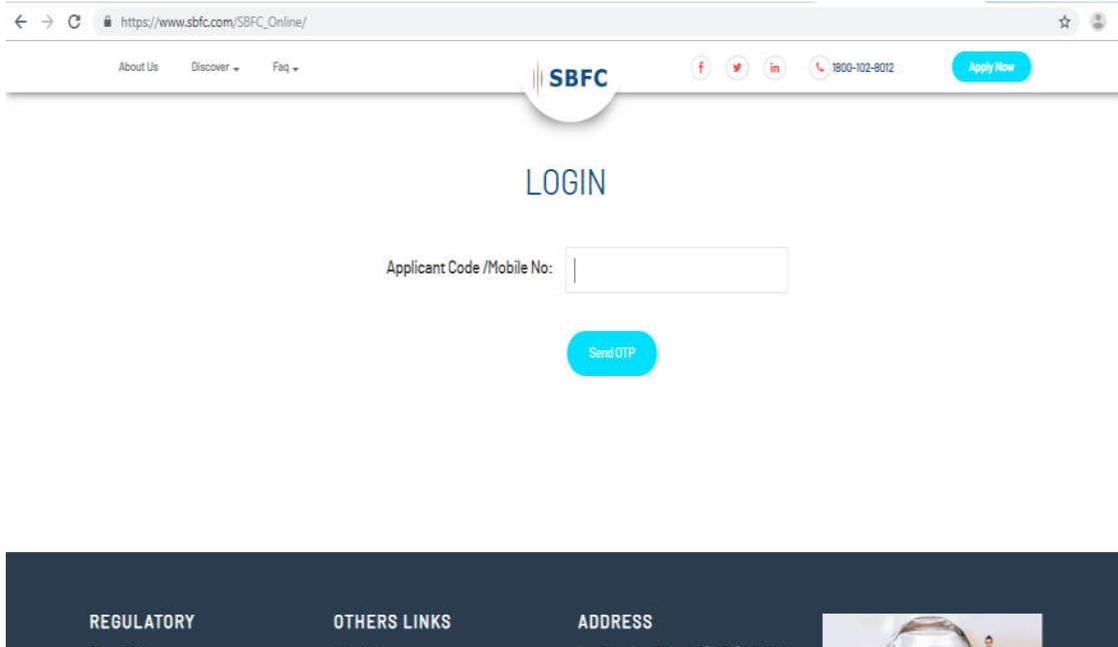
Go to the SBFC website using following URL on the Google chrome or internet explorer , following page will open. On top right side of page you will have Button named as Pay Now

www.sbfc.com

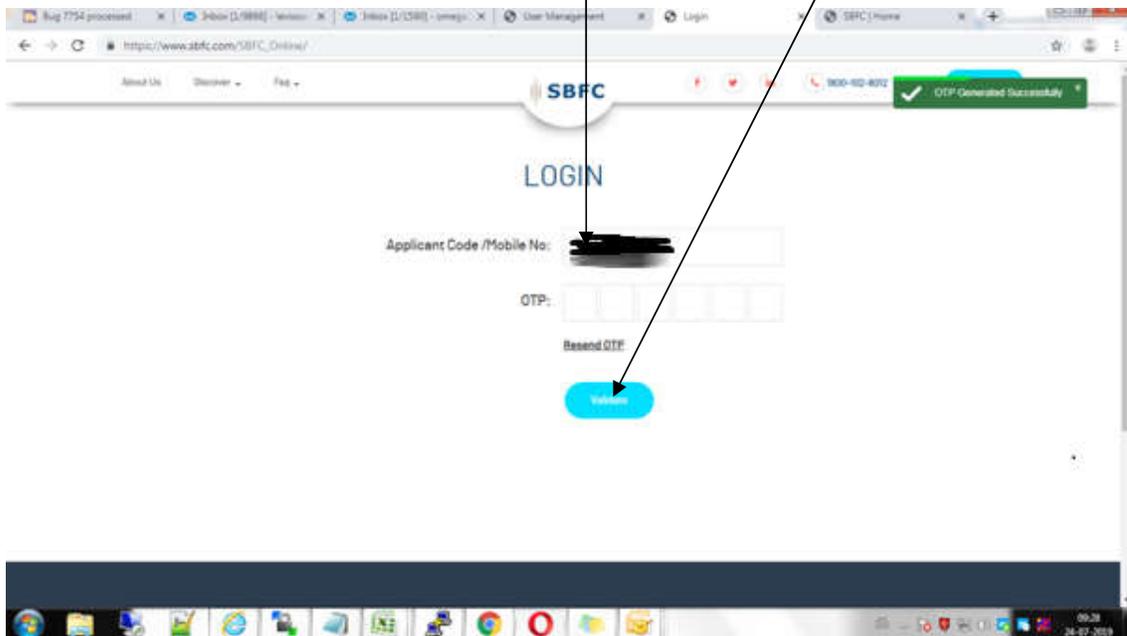


Step 2

Customer has to click on pay now tab where he will be asked to enter the mobile number or application number which is registered with SBFC while taking loan, please note that unless registered mobile number is entered customer won't be able to login and view the further details



1. After entering mobile number and clicking on send OTP option, 6 digit OTP will be sent on the entered mobile number
2. For login customer has to entre the received 6 digit OTP and click on **“Validate”** Tab.



Step 3

If entered OTP is correct then customer will be able to see the following details on login page which will show customer name

- Applicant code
- Loan product name
- Loan account number
- EMI
- Payment Schedule

Following details will be displayed against each loan account number

- Total Loan Amount
- Total Principal Outstanding
- Total EMI Dues Till date:

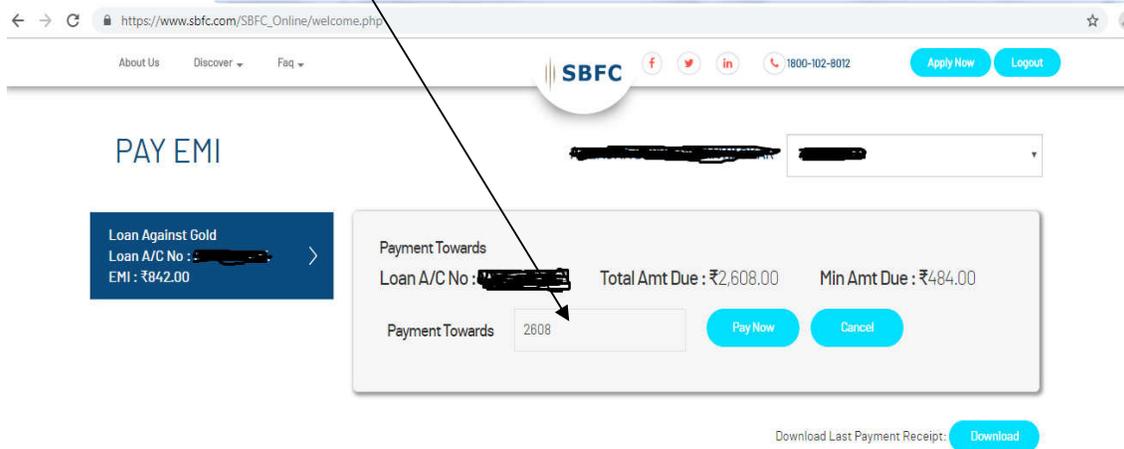
Customer should be able to pay only amount between minimum EMI due and total overdue (EMI level) and not at the loan level

The screenshot shows the SBFC online portal interface. At the top, there is a navigation bar with the SBFC logo, social media icons, a phone number (1800-102-8012), and buttons for 'Apply Now' and 'Logout'. Below the navigation bar, the page title is 'PAY EMI'. A search bar contains a masked loan account number. A summary box displays the following information: Loan amount: ₹42,100.00, Principal Outstanding: ₹42,100.00, and Total EMI Dues Till Now: ₹842.00. Below this, a table shows the payment schedule:

Date	EMI (₹)	LPI	Other Charges	Overdue Amount	
01-Apr-2019	484.00	2,034.00	90.00	2,608.00	Pay
01-May-2019	842.00	0.00	0.00	842.00	

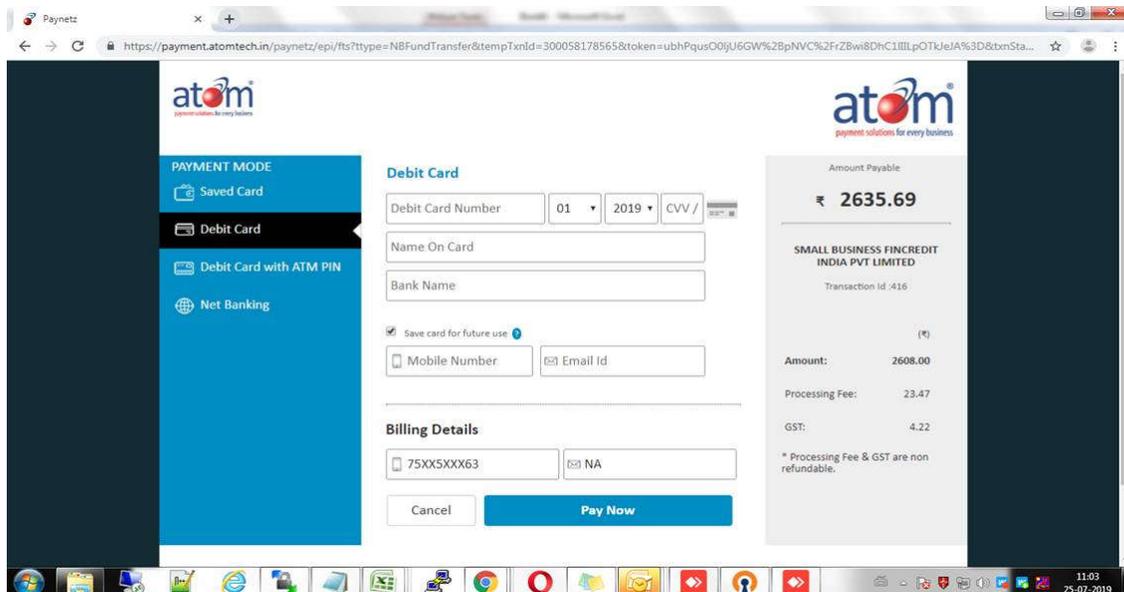
Step 4:

After clicking on PAY option available, customer will be shown following screen where he can edit the amount to be paid. Please note that amount mentioned should be great than or equal to minimum one EMI amount and should be less than equal to Total outstanding due



Step 5:

After entering the amount, customer has to click on Pay now option and he will be shown following screen for payment where he will be redirected to ATOM website. As of now, customer can pay only using net banking and debit card only



Step 6:

Customer has to enter the net banking details of bank where his/her account belongs

Once net banking details are entered and customer completes the transaction using net banking or debit card customer will be again will be landed on SBFC website page where he will be displayed the receipt of amount paid.

Loan Against Gold
Loan A/C No. [REDACTED]
EMI : ₹842.00

Thank you for your Payment of ₹ 2608.00
Your transaction ID [REDACTED]
Payment Status : Success
Would you like to do another payment? Yes / No
Download Receipt
Download

Date	EMI (₹)	LPI	Other Charges	Overdue Amount
30-Jun-2019	402.00	2,034.00	90.00	2,526.00
30-Jul-2019	842.00	0.00	0.00	0.00
29-Aug-2019	842.00	0.00	0.00	0.00

Download Last Payment Receipt: Download

Please note following

Pay now tab will be disabling when no due is available

PAY EMI

Loan Against Gold
Loan A/C No. [REDACTED]
EMI : ₹842.00

Loan amount : ₹42,100.00
Principal Outstanding : ₹42,100.00
Total EMI Dues Till Now : ₹0.00

Date	EMI (₹)	LPI	Other Charges	Overdue Amount
30-Jul-2019	842.00	0.00	90.00	0.00
29-Aug-2019	842.00	0.00	0.00	0.00
28-Sep-2019	842.00	0.00	0.00	0.00

Download Last Payment Receipt: Download

3. Pay now enable only when Due is available

https://www.sbfc.com/SBFC_Online/welcome.php

About Us Discover Faq

SBFC 1800-102-8012 Apply Now Logout

PAY EMI

Loan Against Gold
Loan A/C No : ██████████
EMI : ₹842.00

Loan amount : ₹42,100.00
Principal Outstanding : ₹42,100.00
Total EMI Dues Till Now : ██████████

Date	EMI (₹)	LPI	Other Charges	Overdue Amount
01-Apr-2019	484.00	2,034.00	90.00	2,608.00
01-May-2019	842.00	0.00	0.00	842.00

Pay

4. User can download the last payment made receipt as shown in the below screenshot

Loan Against Gold
Loan A/C No : ██████████
EMI : ₹842.00

Thank you for your Payment of ₹2608.00
Your transaction ID : ██████████
Payment Status : Success
Would you like to do another payment? Yes / No
Download Receipt

Download

Date	EMI (₹)	LPI	Other Charges	Overdue Amount
30-Jun-2019	402.00	2,034.00	90.00	2,526.00
30-Jul-2019	842.00	0.00	0.00	0.00
29-Aug-2019	842.00	0.00	0.00	0.00

Download Last Payment Receipt: Download